

CURRICULUM VITAE

Name Francis Lawrence Turton
Address Can be supplied upon request
Telephone Can be supplied upon request
e-mail francis.turton@dogsticks.org
Nationality British
Position Sought Technical Writer/Senior Technical Writer/Web Developer/Web Site Administrator/Software Testing Engineer
Web Site www.dogsticks.org
LinkedIn Address www.linkedin.com/in/francisturton

Profile An experienced, versatile, and conscientious technical professional, specialising in technical writing, with experience of Perl and Python programming, Web development, and relational database management.

Summary of Skills *General:* Technical authoring, proofreading, programming methodology, Web site maintenance, Web UI design, graphic design, degree-level French and German, Agile software methodology.

Technologies: Proficiency in Perl, MySQL, Python, wxPython, Lua, XML, XSLT, DITA, HTML, JavaScript, CSS, Visual Basic, Brew Mobile Platform environment, OOP. Some knowledge of Java, Linux, and C/C++.

Software: FrameMaker, DITA Open Toolkit, RoboHelp, Photoshop, Paint Shop Pro, Illustrator, Visio, XML Spy, XMetaL, MS Office, MS Project, Perforce, Acrobat, Visual Studio, QuarkXpress, PowerPoint, Maya.

Sample Documents Available at the Brew MP Web site:
<https://brewmobileplatform.qualcomm.com/devnet/library.jsp?Language=null>
Registration is free; documents that I created can be found by selecting the role "Trig Developer". These documents are: Tools Reference (AppCreator section); TrigML Lua Reference; TrigML Reference; Writing Trig Applications; Creating Touchscreen Trig Applications; TrigML Application Primer.
Other documents can be shown on request.

Sample Applications Web applications:

- Photo database: www.dogsticks.org/cgi-bin/photos-overview.cgi (Perl/MySQL)
- Book reviews database: www.dogsticks.org/cgi-bin/bookreviews/reviews.pycgi (Python/MySQL)
- Journal submissions database: www.dogsticks.org/cgi-bin/articles/list-articles.cgi (Perl/MySQL; user name **guest**, password **guest**)

Python/wxPython application screen shot:

- www.dogsticks.org/images/PhotoImporter-both-small.png (Application for importing photos into MySQL database.)

Web Design Portfolio www.dogsticks.org/Portfolio-Graphics.html

Employment History

January 2010-June 2010 **Employer:** IBM Ireland, Building 5300, Airport Business Park, Cork, Republic of Ireland
Position: Information Developer
Duties:

- Writing, editing, and maintaining user documentation for IBM's Tivoli Storage Manager suite of products.
- Liaising with development, test, information development, and project management teams in the USA and Germany.
- Liaising with other members of the Information Development Centre of Excellence team in Ireland regarding methodology and best practice.

- October 2004-March 2009 **Employer:** Qualcomm Cambridge Ltd, 335 Cambridge Science Park, Milton Road, Cambridge, CB4 0WN, UK
Position: Senior Technical Writer
Duties:
- Writing, editing, and maintaining user documentation for Qualcomm Cambridge's software applications for mobile phone UI design and display. These documents are included in the Brew Mobile Platform (MP) SDK and on the Brew MP developer Web site.
 - Writing, editing, and maintaining user documentation for server products including the Brew uiOne Delivery System and the Qualcomm application Recommendation Service.
 - Creating and documenting concise working examples of XML- and Lua-based mobile phone user interfaces.
 - Writing scripts (Perl/XSLT/Visual Basic) for conversion of documentation between formats.
 - Creating short working examples of Java code for the Recommendation Service.
 - Overseeing work done by freelance technical writer.
- June 2000-October 2004 **Employer:** Trigenix Ltd
Position: Technical Author
Duties:
- Writing, editing, and maintaining user documentation, data sheets, and white papers, for Trigenix's software applications for mobile phone UI design, display, and distribution.
 - Liaising with printers and designers for production of documentation hard copy.
 - Creating and documenting concise working examples of XML-based mobile phone user interfaces.
 - Writing scripts (Perl/XSLT/Visual Basic) for conversion of documentation between formats.
- October 1996-June 2000 **Employer:** ProQuest Information and Learning Ltd, The Quorum, Barnwell Road, Cambridge, CB5 8SW, UK (Design team, Software Development department)
Position: CD-ROM and Web Editor
Duties: Writing product specifications; writing, editing, and proof-reading manuals and Help pages; responsibility for German-language documentation (incl. some translation from German into English); UI design; creating HTML pages and page templates; co-ordinating feedback and test results; UI testing; liaising with Software and Data Conversion departments; liaising with co-publishers, printers, designers etc.; scheduling of database and software production.
- August 1995-October 1996 **Employer:** As above
Position: Project Manager (CD-ROM products)
- December 1994-August 1995 **Employer:** As above
Position: Editorial Assistant (CD-ROM products)
- September-November 1994 **Employer:** UCREL (Unit for Computer Research on the English Language), Department of Linguistics and Modern English Language, University of Lancaster, Lancaster, Lancashire, LA1 4YT, UK
Position: Research Editorial Assistant

Education and Qualifications

- 1988-1992 University of Lancaster, England:
BA Joint Honours degree in French and German Studies, 1st Class
- September 1991 Institut d'Etudes françaises de Touraine, Tours, France:
Certificat d'Etudes françaises, mention "Assez bien"
- 1980-1987 King Edward VI Comprehensive School, Lichfield, Staffordshire, England:
'A' Level: English Language and Literature, French, German, General Studies (all grade A)
'O' Level: 8 at Grade A, 1 at Grade B

Awards

17 July 2006 Qualcomm Qualstar award: For making the uiOne documentation world class
31 July 2007 Qualcomm Qualstar award: For mopping up a leak caused by a collapsing roof
3 December 2007 Qualcomm Qualstar award: For the hard work and dedication in getting the uiOne SDK 2.0.0 delivered

Leisure Pursuits and Interests

Photography; creative writing; Web programming and design; reading; swimming; music (learning the violin); kayaking
Member of: Cambridge Science and Literature Reading Group; Cambridge Canoe Club

Miscellaneous

Driving licence; own transport

Referees

(i) Can be supplied upon request

(ii) Can be supplied upon request

(iii) Can be supplied upon request